

PROTECTION OF PASSWORD / PIN

- Password should be unguessable / multi different characters with Numeric, Symbols, letters / should be changed periodically.
- Do not choose a PIN that is easily associated with you eg. Your birth date, phone number or parts of your card number.
- Don't let anyone else see your PIN when you enter it at an ATM or EFT POS terminal. This is called “shoulder surfing” and is the most common form of PIN disclosure.
- Memorize your PIN. Never disclose to anyone including any family member (or) Official (or) friends, bank staff or Police. Bank staff or Police will never ask for this information.
- Password is just like a key of the lock. It should be in the exclusive possession of the creator & user of the e-mail id etc.
- Don't use birthday date, month and year.
- Characters Minimum-8, Maximum – 14.
- Passwords may be of at least three of following four : Lowercase, Uppercase, Numbers & Special characters such as !@#\$%^&*(){}[]
- Remember that passwords are case sensitive.
- Do not write your password down.
- Do not transmit your password across the internet without it being encrypted like sharing it in chat sessions, or emails.
- Do not use the same password on your computer at work that you may use to logon to your personal bank sites, etc.
- Do not use the same passwords for all accounts such as additional email accounts, bank accounts or other logins you may have on the internet.
- Memorise your PIN – never write it down anywhere.
- If you become aware of, or suspect your card or your PIN has been lost, stolen or disclosed, you should notify to the concerned immediately.